## Virtual Governance Meetings 2021: Collated feedback from the Executive and board meetings

**Version 1.0 1 June 2021**

Unedited feedback collated by Governance & Strategy Unit

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<th>Group</th>
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<th>What topics would you like to discuss with other Group staff, and organizational leaders and members, at the Governance Meetings in June, and how would you like to discuss them (e.g. by mixing CRG staff with Geographic Group staff, or in randomized small groups)?</th>
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- New authors may feel less welcome - Rapid reviews or streamlined reviews produced during Covid were carried out by well-established teams. Where is the role for up and coming authors?
- The urgent need for evidence highlighted how cumbersome some of our processes are.
- Making sure the centralised editorial is not just another step for authors to complete on top of the already burdensome communication with CRG’s.
- Concern was expressed that CRG’s would continue as usual doing all their checks before they allow it to go to the centralised process thus slowing everything down further.
- Open access - how will this work for Cochrane? If we introduce a pay for publication model following the gold access model we now have, we may lose the valuable input of authors from LMIC countries that we take pride in. They will not be able to afford this. On the other hand, if we don’t gain revenue we may lose things like the methodology projects that are funded through the library revenue. In addition, how will we pay for the centralised editorial service?
- Funding shifting from infrastructure to review production such is happening in the UK. What happens if some of the CRG’s lose funding altogether how will their authors get support. – Concerns were expressed about loss of the interaction between the CRG’s and authors especially new authors that are wanting to join an organisation not a publishing house.
| **OPPORTUNITIES:**
- Covid has highlighted a need for summarised evidence from reliable sources to be accessed quickly - this has increased our profile and reputation
- A new focus on Cochrane’s structure and more understanding from those from within that we can do better.
- Centralised editorial process should mean reviews could be produced in a more timely manner.
- Open Access over Covid allowed Cochrane evidence to be available and accessible to those who needed it.
| **Challenges**
- How to keep new authors involved in faster more streamlined reviews
- How to keep LMIC authors involved if we follow an open access publishing model
- How to keep the organisation a collaboration and not become a publishing house
- How to make the authoring process more efficient (it takes too long)
| **Support**
- Ensure there is still active communication between authors and CRG’s
- Open lines of communication with respect to open access models being considered
- Ensure we still actively involve new authors by providing means to join authoring groups
- Provide templates for protocols that are using standard methods. This would allow protocols to be published more quickly and shorten the review process timeline.
| **Topics**
- Is there still a place for novice authors. How will they be included within more experienced author groups.
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- Open access - How will this be funded
| **Discussion groups**
- Mixed groups containing reps from different areas would be preferred so all voices can be heard by everyone in the discussion

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Co-Eds Skin

- Governments and funders have less money due to COVID; we need multiple and clean sources of funding
- Fast-tracking of Covid rapid reviews gave the appearance things can be done faster, but the pace can’t be kept up indefinitely without more resources.
- Challenge to do reviews quickly but correctly. Quality is still our unique selling point.

Co-Eds

COVID really emphasised the importance of prioritising questions; need to work with stakeholders to prioritise reviews

Challenges ahead and supported

- IT barriers, such as issues with Covidence, which can put some author teams off doing a Cochrane review
- Rounds of comments also put teams off, which better IT and centralised editorial process might solve. Some comments are less important.
- Difference between cheap, slower, voluntary authors and more experienced, faster, expensive authors.

Potential new models of evidence synthesis in Cochrane

- Discussion about different models of evidence synthesis was focused on the need to understand what funders want (particularly NIHR for UK-based Co-eds).

Some possible options:
- Clinically-based groups producing reviews in a similar way, but more cost-effectively and quickly in a more coordinated way.
- Clinically-based groups disbanded and replaced by groups capable of producing reviews on any topic

Challenges and Opportunities

- Large editorial unit at the EMD and people bidding for funding.  
- Could CRGs and Networks fuse and have an editorial process that’s centralised?
- Topic expertise generates better reviews. Tobacco Addiction already use this kind of model and we need to retain access to content experts.
- Need to sketch out a range of models and list the pros and cons.
- Need to think about what WE want out of this new model too (not just funders).
- Acknowledgement that there might not be one size fits all approach.

Non-UK groups which have experienced loss of infrastructure funding: 

Clarification followed up by email: ‘In Cochrane we are trying to produce beautiful reviews, ideally quickly and well, but not

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- Different models of potential working (instead of current review groups) are needed to formulate discussion, but it’s hard to know who has the expertise and time to formulate them; group level is too small for the discussion.
- There’s a lack of central prioritisation, i.e. assessment of all the groups’ prioritised work – it’s difficult to do (Peter Tugwell and others are doing a project on prioritising SR updates through an equity lens.)

Central Editorial Service Pilot

- What are the key questions this pilot should answer regarding efficiency/independence/timeline that will help us to form a view on the new model for review production?
Consumers

The responses to the questions for discussion at the May 2021 Council meeting were developed from a number of sources. Primarily two “Listening” meetings convened for members of the Cochrane Consumer Network by the Consumers Executive on 21st and 24th May 2021, attended by 28 members in total; a discussion paper produced in 2020 based on, amongst other things, a survey of consumers and the work of a task group; and input from members of the Cochrane Consumer Executive, drawn from the Consumer Network of 1850 members.

Consumers told us that the recent past has witnessed huge changes with the arrival of the global pandemic. This has raised monumental challenges for patients, carers and the public in responding to Covid-19 and also the consequent impacts on healthcare. They believe it will change the research agenda for the foreseeable future with a need for timely evidence to support decision making.

It has also raised the profile and interest in evidence-based medicine. This presents opportunities to engage the public about EBM and engage a wider audience.

Consumers wondered if involvement in Cochrane had diminished during the pandemic and would like to see Cochrane step up its engagement with its volunteers, focusing on building relationships, support, and mentoring or buddying. There are opportunities to involve consumers more in pandemic related activities, in identifying research priorities, and co-producing evidence so that it meets their needs.

Cochrane evidence

Consumers told us that they value Cochrane’s work, but need evidence that meets their needs, on topics that are relevant for them as decision makers, and in accessible formats, which is not always the case. Cochrane reviews are perceived as overly complex, technical, and hard to understand. A frequently made comment was that research on common questions was often not answered by research in the Cochrane Library. Greater involvement of consumers in identifying important questions was regarded as essential to ensuring that evidence meets the needs of the whole global community. The pandemic had revealed the importance of evidence in new formats – rapid reviews, living systematic reviews and so on. The Plain Language Summary was thought to be fundamental and would benefit from improvement (acknowledging that there is currently work underway to do this). The plethora of websites is confusing, and the Cochrane Library was regarded as being difficult to navigate and far from consumer friendly.

Co-production and peer review

Consumers told us that there was an under-estimation of the willingness of consumers to be involved in the work of Cochrane as co-producers and peer reviewers of Cochrane evidence. However, it was presently difficult to understand how to connect with the organisation, partly due its size and complexity and a ‘process-driven’ and overly formal approach, rather than the development of personal relationships. Involvement was based on emotional connection with people in the organisation. They need to be acknowledged, valued, and thanked. Combined with fewer opportunities to be involved than the scale of evidence production would suggest, this leads to less involvement than there ought to be. We were urged by consumers to be more adventurous in the necessarily with (enough) dedicated funding either through infrastructure funding or other grants. Starting from the opposite end of the equation (i.e. how much time and funding there is available) and then working out what it’s possible to deliver given those might help to make some more pragmatic decisions. This could be around priorities and/or around types of reviews.

• Other organizations can do it quicker because they get funded at the point of need to do the reviews. Cochrane works with volunteer authors often ghost-writing the reviews. Funded Cochrane Reviews are delivered just as quickly as by other organizations so we need to rethink how we work so we can be proud of our output and hold our heads up in discussion with funders.

• Networks probably haven’t been the solution that we thought they would be. They were a response to the challenges that funders were raising, but what it did was to create another layer of bureaucracy. Simpler structure is needed. They have added a layer over and above the CRGs and central team.

• Important that Cochrane produces high quality reviews, but possibly not all commissioners are assessing quality in the way that we might, in relation to cost.

• Suggestion that fewer groups might not be the solution to the problem of funding and that there are benefits to maintaining individual CRG identities. A strength of some groups is that they are recognisable in their professional field, which has resulted in several funders having funded our projects.

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• Need a meeting of small group of Co-Eds before end of June to discuss possible models.

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Canada: There has been no common strategy in Canada, CRGs have had to establish links with professional and patient groups. Unlikely that this approach works well centrally.

USA: Reviews in Neonatal group now project driven and shaped by priorities of professional societies. Central support important for crafting projects and obtaining funds.

USA: System in USA sees Evidence-based Practice Centres (EPCs) bid for reviews to be done within 8 months. EPCs are geographic and not disease or system based like Cochrane.

• This is not just a UK problem. The NIHR have identified problems that affect the global picture.

• Not all groups rely on the NIHR, one Europe-based group relies on its own university funding. In addition goodwill and local support, based on Cochrane activities and involvement in professional groups/guideline organisations, are essential to their funding. Possible model for the UK?

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way we communicate and involve people, and in LMICs. There are opportunities to use technology like mobile phones, and WhatsApp, for example. There are networks of patient-led organisations that we could be reaching out to. Cochrane is seen as UK-centric.

**Standards for involvement**
There was a recognition that a move to other forms of resourcing evidence synthesis presented opportunities for greater involvement and engagement, where funders require applicants to demonstrate how they intend to engage and involve patients, carers, and the public. The practice of involvement varies across the organisation and consumers told us that they believed developing Standards for Involvement (as adopted by the UK NIHR) were both right in principle and would also be fundamental to preparing for new funding applications.

**Cochrane Review Groups**
Consumers value personal relationships and connections that are offered by Cochrane’s networks of groups and are considerably concerned by the potential for the loss of the Review Group network and what that might mean for their involvement as volunteers, as members of author teams, and in activities like priority setting. It was unclear how these things might be organised in future.

**Centralisation of editorial functions**
Properly resourced support for involvement was a key to it thriving. A move to centralise processes like peer review arising from the Editorial Integrity Review may impact on recruitment, and support, and its long-term sustainability.

**Fields**
Should Cochrane become a Guideline Development Group? How can we be ‘good’ rather than perfect? More than producing guidelines we should go back to the origin – in terms of who we are! The gold standard of evidence – but does that mean being a producer of systematic reviews or provider of stamps of quality approval?

Our challenges haven’t been new – just exacerbations of existing problems. Our funding is based on getting reviews completed. The funder doesn’t understand why it is difficult for a Cochrane Field to produce reviews.

Big issue for Fields is the ongoing lack of no direct line of funding and so work is in-kind. Online working allows people to attend things that wouldn’t normally be accessible to everyone. Supporting knowledge translation should also be considered as an opportunity to complement the evidence production portfolio. Fields structure might be well positioned to help with that type of thing.

The challenges remain – how to develop rigorous evidence appraisals that can be used in decision making. Current format of 200-page Cochrane Review is not fit for decision making.

COVID pandemic specific – expedited thinking in Cochrane about how we think about produce Cochrane reviews. We have been able to react and meet needs in different ways, the movement is in the right direction. What is happening with the EMS and rethinking the production pipeline has gained some forward momentum.

We have responded to needs of users more quickly. More closely work with guideline development groups to be sure they create guidelines where Cochrane reviews are being able to be translated into practice.

Could be income generation opportunities as well. For Fields there are lots of opportunities. They can produce a lot of material that could be sold in terms of education and products. For example, in their e-book they have a journal, but the journal is not systematic, is just a collection of papers. A product which produces the information in a more systematic way has potential for income opportunity. Cochrane currently only looks where there are RCTs. There are lots of areas where there are no RCTs. Need to build the answer to the best evidence available – whatever that is!

Support with advice on funding opportunities - we are good at producing products, but we aren't good at “selling” them.

Better leverage of Cochrane brand – who we are is in the name. We have used it quite a lot in getting funding - for those who understand science at least. The name and brand can be powerful.

Fields don’t have to ask a lot of funding from Cochrane. Put the structure – wants more simplicity in the structure.

How do you prioritise all of these activities by areas of health? Historically CRGs have been developed because of the interest of individuals. More streamline structure – wants more simplicity in the structure. Everything is far too complicated which is why it takes too long.

One of the key points I that this is a voluntary organisation. Reason it has grown through the passion. The Cochrane brand is already strong and other non-Cochrane reviews have already been stamped with Cochrane when they have used Cochrane methods in their review.

For the meeting – if use small groups consider those who have English as a second language. They can be afraid of going inside a group when there is no context of what topics will be discussed.

For more: [Fields](https://www.fnh.org)
<table>
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<th><strong>Information Specialists</strong></th>
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<td><strong>Concerns around the organization not having a Strategic Framework at all.</strong></td>
<td><strong>Challenges around workloads – the pandemic has taken a lot of time for staff within Cochrane, and some important projects have been pushed back/usual support may have been suspended, for example, the Information Specialist Support Team have spent a lot of time working on the COVID-19 Study Register, leaving them less time to support the information specialist community.</strong></td>
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<td><strong>Challenges around communication between Cochrane members and entities.</strong></td>
<td><strong>Opportunity and challenges in developing rapid review methods</strong></td>
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<td><strong>Opportunity for greater collaboration with bodies like WHO</strong></td>
<td><strong>Opportunity to raise the profile of Cochrane by producing evidence on the highest priority topics quickly.</strong></td>
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<td><strong>Opportunity to expand beyond standard intervention reviews and RCTs/CCTs – for example, the COVID-19 study register considers other types of studies, not just clinical trials.</strong></td>
<td><strong>Enhanced visibility of Cochrane Information Specialists’ work and value by establishment of COVID-19 study register, sustainability of the register should be ensured.</strong></td>
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<td><strong>We see the main challenges for Cochrane Information Specialists as:</strong></td>
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<td><strong>The funding issues around the UK groups, and the possible loss of jobs/information specialist support. Low morale created by the lack of certainty because of this. Strong leadership, and a clear plan for the future is needed, with input from the community.</strong></td>
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<td><strong>Methods support – there is currently no support for information retrieval methods beyond the standard (i.e. RCT-based) intervention review. The Methods Support Unit, the Information Specialist Support Team, and the Information Retrieval Methods Group currently do not provide this type of support. If Cochrane are to expand to deal with different review types, we need to ensure that information specialists are trained in advanced search methods.</strong></td>
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<td><strong>The Editorial Integrity and Efficiency Project - how will the information specialist role be incorporated into any centralised service, and how might this be resourced?</strong></td>
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<td><strong>How can information specialists conduct more efficient searches? We need Cochrane-specific research into a number of areas, for example: Which databases we should search, and which we can stop searching? Which tools can help us, and which need improvement? Funding for information retrieval research is needed, especially with regard to efficient review production. For instance, can anything be learned from the new Two-Week Systematic Rapid Review methods?</strong></td>
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<td><strong>The work of Cochrane entities goes beyond review production, and includes projects like priority setting. Cochrane groups also take part in dissemination, PICO annotation and knowledge translation – how do we make these tasks more visible to funders?</strong></td>
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<td><strong>Does the technology we have support our work well enough? (e.g. Covidence, CRSWeb) What are the barriers to using the technology developed by/for Cochrane?</strong></td>
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<td><strong>Peer review of search strategies – the CIS Exec thinks a culture of search peer review is very important amongst information specialists. We need support from Cochrane to promote wider adoption of search peer review, how can we achieve this?</strong></td>
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<td><strong>Should Cochrane sponsor research / conduct research / create guidance on how to conduct other types of review (e.g. reviews of non-randomised studies, prognostic reviews etc).</strong></td>
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<td>Consensus was that randomised small groups were preferred.</td>
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<td>Challenges:</td>
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- The roll-out of new tools and platforms i.e. EMS, RMW/Archie integration, Convey and Production Manager. Editorial Independence and Efficiency Project (EIEP).
- Ensuring new tools are optimised for use before roll-out.
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- Jobs instability due to EIEP and changes to funding, particularly for the UK CRGs.

**Information and/or support:**

- Projects involving the community should be announced well in advance of implementation, ideally with a central overview and timeline of forthcoming projects that are in the pipeline, and clear information on Cochrane’s direction of travel.

**Topics:**

- Role and responsibilities of participating CRGs in the Editorial Independence and Efficiency Project.
- National research opportunities.
- More discussion needed on Cochrane developing a more sustainable business model for CRGs and Central teams and how this would impact on the current CRGs structure. Potentially sharing of more central funds with CRGs?
- Development and publication of guidance to ensure internal governance, including criteria for consultation with Exec/Council/Governing Board.

**Discussion format:**

- Review Method developed at Bond University, by one of the CIS Executive https://iebh.bond.edu.au/education-services/2-week-systematic-reviews-2weeks? Should MECIR search requirements apply to "non-standard" reviews? What is the contribution of specialised registers to review production?
- Visibility of information specialists in Cochrane. The recent survey of information specialists by the Exec (yet to be finalised) showed that information specialists do not feel valued by the organisation. Cochrane could help by recognising information specialists as knowledgeable professionals who provide a valuable service and carry out more tasks than just running database searches. This could be done by ensuring professional development opportunities, communicating importance of information specialists’ role for the efficient production of reviews of high quality, and assuring role is adequately resourced and filled within groups (12% of Cochrane review groups currently do not employ an information specialist).
- The survey also showed a reduction in the number of hours that Cochrane information specialists are employed compared with 12 years ago, yet more tasks have been added to the workload (e.g. PICO annotation, dissemination tasks, editorial tasks). How can we continue to do more with less? Which tasks could be done centrally, which are best placed at the group level? How can we ensure that centrally mandated tasks (such as PICO annotation) do not conflict with the needs of CRGs?
- Specialised registers - are they still necessary and should review groups be required to have them? All Cochrane review groups agree to maintain a register when they sign an MOU with Cochrane. However, does the value of the specialised register match the amount of effort needed to maintain them? Several groups requested and obtained exemptions of maintaining a specialised register. Could the requirement to maintain a specialised register be replaced by the more general requirement to contribute to CENTRAL?

**Managing Editors**

- Cochrane’s work on COVID-19 related reviews- the timeliness of this review production model may not be possible to replicate across the board. Better publication timelines are now expected for all reviews but may not be possible without engaged, trained authors and peer-reviewers, and access to the resources within CET and EMD.
- The potential change to NIHR funding for UK CRGs. This is difficult to fully understand without more specific detail around the NIHR intensions.
- Cochrane’s work on COVID-19 related reviews- different review production model and peer review process.
- Remote working, more accessible training and event options.
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<td>CRG’s portfolio management guidance and mandatory review standards.</td>
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<td>Clearer information about Editorial Independence and Efficiency project (EIEP) Workstream 2 - consultation stage.</td>
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<td>Staff wellbeing metrics.</td>
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<td>Stratified (i.e. including members of each constituency) randomized groups with facilitators leading a clear task and a feedback session (ideally) or shared doc (if feedback session not feasible).</td>
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- Current challenges that will hopefully stabilise soon include staff turnover, burnout, changes in working practices that negatively impact on wellbeing and bereavements.
- Lack of engagement and networking opportunities with remote communication, as well as 'Zoom fatigue'.
- Funding cuts as austerity hits.
- Long-term resource for long-term projects, e.g. living reviews, living guidance. Some teams were bought together quickly and are now losing members as they return to their business as usual (how can we maintain these projects going forward).
- Technical limitations - for the rapid evidence synthesis conducted for different stakeholders (e.g. WHO), RevMan Web doesn’t support other meta-analyses or network meta-analyses, and requires you to have registered the review, etc. However, these projects have to be completed very quickly, which means this is a lost opportunity for Cochrane as you have to use other review authoring or analysis tools.
- Publication challenges as you cannot publish these rapid evidence syntheses in a Cochrane journal (another missed opportunity for Cochrane).
- The need to be able to synthesize evidence quickly, and have the methods available to do this (searching methods, registers of studies, living evidence, prospective meta-analysis, different types of evidence [e.g. risk, prevalence, diagnosis, vaccine, treatment], different types of study designs)
- Access to enough specialist methodologists
- Multiple evidence syntheses addressing ostensibly the same questions (e.g. multiple NMAs on the same topic)
- Sometimes the methods are there but lack of access, e.g. resources

- New ways of working, including better organisation for remote meetings and new platforms enabling collaboration and interactive decision making in real time.
- Flexibility and accessibility of remote events, training and meeting
- Innovative publishing models that enable us to produce products and get evidence into practice more quickly.

Recognition of the importance of evidence synthesis and for Cochrane to cement its reputation as a leader in evidence synthesis, and in particular (from a methods perspective):

- ability to bring together review teams quickly (including methodologists)
- ability to bring together a large network of methodologists to advise of methods (e.g. rapid reviews, living evidence)
- springboard off existing infrastructure (e.g. development of Cochrane COVID-19 study register, TaskExchange)

- Not having enough methodologists to support review teams.
- Lack of development of methods in some areas.
- Some points covered in Q1 as well as juggling to meet increased workload demands; employers understood the need to disproportionately divert resources (staff time and expertise) to produce high quality synthesised evidence during the pandemic - but employers now want their staff to refocus on their employing institution, which have been financially devastated by the pandemic.
- As always some paid time from Cochrane or some pay back from Cochrane for the work we do for free.

- Potential topics:
  - Potential impact of sudden CEO change on strategic direction.
  - New funding model looking forward - how to keep Cochrane viable and relevant.
  - Potential impact of Editorial Integrity and Independence project on Methods Groups. Ideally as facilitated discussion, so that all voices can be heard and discussion kept on track within time limit.